GLOBAL QUALITY POLICY

Our commitment

We, voestalpine Böhler Welding, a company of the voestalpine AG, are the leading manufacturer of welding consumables and welding solutions. We consider quality as a key element of any corporate action and commit ourselves to satisfying our customers with every decision, every product, each service and every delivery. With dedication and commitment, each of our employees fulfils the highest quality standards for our customers, significantly setting us apart from our competitors.

Our principles

- » At voestalpine Böhler Welding, it is all about quality.
- » Promotion of quality awareness by communicating transparently on internal and external levels
- » Pursuing a zero-defect strategy
- » Implementation and optimization of efficient and sustainable economic production processes
- » Considering the customer's needs and expectations
- » Maintaining a cooperative relationship with our suppliers and service partners to ensure consistent quality
- » Continuous measuring of our management goals and performances by using defined Key Performance Indicators along with implementing the measures deduced with ongoing improvement of quality performance in line with a PDCA cycle
- » Implementing measures to increase customer satisfaction
- » Actively cooperating with the parties interested in order to meet requirements in time

Commitment, responsibility and team work are decisive factors for reaching the quality goals at voestalpine Böhler Welding. In this context, the top management commits itself to:

- » Provision of means & resources
- » Compliance with binding obligations
- » Continuous improvement of company performance involving all employees and partners
- » Ongoing determination and assessment of risks and chances
- » Definition and determination of goals (Strategy Deployment)
- » Guidance for the responsible implementation of our global quality policy

Günter Neureiter	Stefan Glanz	Dr. Martin Peruzzi	Bernhard Riegler	Thomas Platzer
CEO	CFO	CTO	COO	CSO

voestalpine
ONE STEP AHEAD.