

Data protection declaration „myPHOENIX“ App

voestalpine Signaling Siershahn GmbH (hereafter "**we**") takes the protection of your personal data seriously. In this data protection declaration, we want to inform you about the data we collect, process and use during use of the "myPHOENIX" app (hereafter "app") and the purposes for which we do this.

1 Who is responsible for your data?

voestalpine Signaling Siershahn GmbH, Bahnweg 1, 56427 Siershahn, is responsible for the legally compliant collection, processing and use of your data.

2 What do we collect and for what purposes?

2.1 Usage data

During use of our app our server automatically saves the

- date and time of the app's use,
- access status,
- the end device used, including IMEI number and operating system,
- the complete IP address of the end device,
- the location data determined via your end device's GPS function, if you activate this function in the app,
- amount of data transferred.

We use this data to make the app available to you, to detect and rectify any technical problems that occur and to prevent and, if appropriate, track any misuse of our service. We also use usage data in anonymised form, i.e. without the possibility of identifying you as a user, for statistical purposes and in order to improve our app.

The legal basis for the processing of usage data is § 15 para. 1 Telemediengesetz (TMG) [Telemedia Act]/Art. 7 lit. f Directive 95/46/EC or from 25 May 2018: Art. 6 para. 1 lit. f of the European Basic Data Protection Legal Framework 2016/679.

2.2 Data that you send to us

You have the option of contacting us in or through the app and, for example, registering for repairs, viewing the status of existing repair orders and contacting us via a hotline. You also have the option of linking the app with data already stored in our SAP system. We will only use the corresponding data for dealing with your respective orders, queries and to make the app available. The legal basis for the processing of the data described in this clause is § 28 para. 1 p. 1 No. 1 or 2 Bundesdatenschutzgesetz (BDSG) [Federal Data Protection Act], or from 25 May 2018: Art. 6 para. 1 lit. b or f of the European Basic Data Protection Legal Framework 2016/679.

2.3 Registration data in the app

You must register in order to be able to use the app. Specific details are required for registration (e.g. your name, the name of your company, business email address, telephone number, etc.). We need these details to set up and administer your user account, to identify authorised users and to be able to offer the app to you.

3 When do we pass data on to third parties?

We only pass your data on to Voestalpine group-IT GmbH, voestalpine-Straße 3, 4020 Linz, Austria, whose servers the app runs on and with whom we have concluded an agreement regarding the collection, processing and use of personal data on our behalf.

Otherwise, we shall only pass your data on to third parties without your express consent when we are obligated to do so by law or an official or court order.

4 Where is my data stored?

Your personal data is processed only in computing centres located in areas where the European Data Protection Directive 95/46/EC or (from 25 May 2018) of the EU Basic Data Protection Legal Framework 2016/679 applies.

5 How long is my data stored?

Personal data is deleted when knowledge of it is no longer required for the purposes described in this declaration, unless longer storage is prescribed by legal regulations.

6 What rights do I have with respect to the processing of my data?

You and all other persons affected by our use of the data have a right to information about the personal data we store about you and, when the appropriate legal prerequisites are met, have a right to correct, delete or limit its processing.

Furthermore, from 25 May 2018 (applicability of the Basic European Data Protection Legal Framework 2016/679), you and the other affected persons will have the right to receive the personal data in a structured, current and machine-readable format. This includes the right of transferring this data to another responsible person. Insofar as it is technically possible, from the date mentioned you and the other affected persons will also be able to ask for the personal data to be transferred directly to the other responsible persons.

If you want to exercise the rights mentioned in this clause, or if you have questions or complaints about the use of your personal data, you and the other affected persons can contact our data protection commissioner:

voestalpine Signaling Siershahn GmbH

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Rheinland-Pfalz
Prof. Dr. Dieter Kugelmann
Hintere Bleiche 34
55116 Mainz
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poststelle@datenschutz.rlp.de
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If the data protection commissioner changes, we will make this known in the app.
If you have complaints about our use of the data, you and the other affected persons can also get in touch with the responsible supervisory authority:

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Rheinland-Pfalz
Hintere Bleiche 34
55116 Mainz